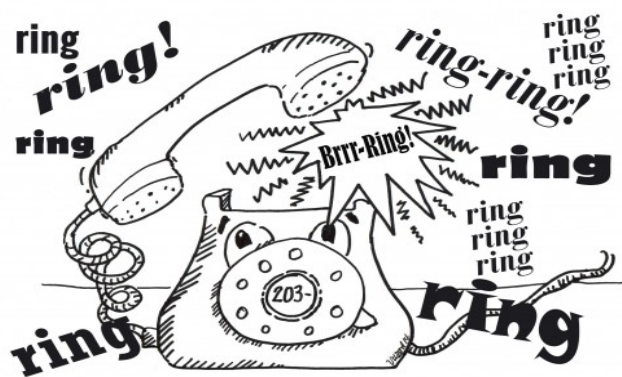




Arizona Attorney General Mark Brnovich

Fight Scam Calls



Are you bothered by
unwanted phone calls?

**Apply to participate in a pilot program to test
call blocking devices**

~ Look inside for information and the application ~

Deadline to apply is May 31, 2017

The call blocking device was picked for testing purposes only.
The Arizona Attorney General does not endorse any product or services.



INTERESTED IN FIGHTING UNWANTED AND SCAM PHONE CALLS?
PARTICIPATE IN THE ARIZONA ATTORNEY GENERAL'S "FIGHT SCAM CALLS" PILOT PROGRAM

The Arizona Attorney General's Consumer Protection and Advocacy Section (CPA) protects the public from consumer fraud, antitrust and anti-competitive conduct by enforcing the Arizona Consumer Fraud Act and other state and federal consumer protection laws.

We know that receiving bothersome unwanted calls including scam calls and recorded phone calls ("robocalls") is a continuing problem for Arizona seniors.

One way to block unwanted calls is to use a call-blocking device that attaches to your phone. CPA has developed the Consumer "Fight Scam Calls" Pilot Program that will provide **free call-blocking devices available for installation** to Pima County senior residents age 60 or older who are bothered by numerous unwanted calls. The device plugs right into your phone. It recognizes and blocks scam numbers so that your phone doesn't ring. And, it allows you to add more numbers to block other annoying calls. Devices also allow consumers to program a list of safe numbers to be recognized.

To participate, seniors agree to provide their feedback on whether the device has been effective in stopping scam calls. A short survey will be done before installation and 90 days after the device has been installed on your phone. Your participation will help us determine whether this pilot program should be continued.

If you are interested in having a call-blocking device installed on your phone, please read the requirements for participation and complete the application on page two and submit it to our office, by May 31, 2017 (limit one per household). You can also complete an online fillable application available at www.azag.gov.

Your personal identifying information will remain confidential and will not be disclosed. However, we will be reporting on statistical information obtained through the survey results.

Participants must:

- Be 60 years or older
- Have a land line phone and Caller ID through their current phone service provider
- Receive unwanted calls and would like to reduce the number of these calls
- Be willing to complete a pre and post survey, and complete a simple log book for the 90 day test period
- Not have a call blocking device

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APPLICATION - Please Print

| | |
|---------------------------|--|
| NAME (first and last) | |
| STREET ADDRESS | |
| CITY AND ZIP | |
| PHONE | |
| EMAIL | |
| AGE GROUP | <input type="checkbox"/> 60 – 75 <input type="checkbox"/> 76 or Older |
| GENDER and MARITAL STATUS | <input type="checkbox"/> Female <input type="checkbox"/> Male <input type="checkbox"/> Single <input type="checkbox"/> Married |

1. Who is your land line phone service provider?

2. Do you currently have call blocking service through your provider?

Yes No

I agree to the requirements for participation and will provide feedback to the Attorney General's Office in writing or other medium on the effectiveness of the call blocker and its effect on me. I understand that completing this application does not guarantee I will be chosen to receive a call blocking device. Participants will be chosen on a first come, first served basis.

Signature: _____ Date: _____

If you are not selected to receive a call blocking device and you have indicated that you have a call blocking feature provided through your land line phone service provider, we may ask your help to provide us information regarding the effectiveness of the call blocking feature. We will contact you to discuss this option, if applicable.

Email your application: fightscamcalls@azag.gov

Mail your application: AZ Attorney General, Attn: CPA Pilot, 1275 W. Washington, Phoenix, AZ 85007

Complete online: www.azag.gov

For more information email fightscamcalls@azag.gov or call 520-628-6648

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